



Quality, Security & Compliance FAQ

Q1. How do you ensure high-quality, defensible search results?

Quality is built into every facet of our process, not bolted on at the end. We:

- Use analysts with technical backgrounds in the relevant domain.
- Combine multiple databases and techniques (including AI tools under human control).
- Run rigorous internal quality checks with senior research analysts and peer reviews when warranted.
- Document our approach so you can explain it to a court, examiner or client if needed.

The objective is that a “skilled searcher conducting a diligent search” standard is clearly met.

Q2. Are all of your analysts U.S.-based? Why does that matter?

Yes, our research team is U.S.-based. That matters for:

- Export control and ITAR/EAR risks.
- Confidentiality and security practices that align with U.S. federal and USPTO expectations.
- Understanding U.S. case law, prosecution practice and litigation context.
- Effective and efficient communication—no disconnect between your legal strategy and how the search is executed.

Many low-cost competitors rely heavily on offshore labor. GPS is explicitly designed for matters where quality, confidentiality and context matter more than bare price.

Q3. How do you protect client confidentiality?

We treat your matters as confidential legal work, not generic projects. We offer:

- NDAs and engagement terms tailored to law firm requirements.
- Clear IT and procedural access controls governing who can see what.
- No outsourcing of your confidential work to unknown third parties.

If you have particular confidentiality clauses you need observed, we will build them into our engagement.

Q4. How do you avoid conflicts of interest?

Like law firms, we screen for conflicts before taking on new engagements that might present issues. If you have a specific concern about a counterparty or related matter, we will work with you to address it up front.

Q5. Do you use AI? If so, does that compromise quality or confidentiality?

We treat AI as one tool in our tool kit—not a replacement for experienced human searchers. Where appropriate, AI may help us explore large spaces faster or surface unexpected references, but:

- Human analysts define the strategy and interpret results.
- We do not rely blindly on AI outputs.
- We consider confidentiality and security in tool selection and use.

If you prefer certain tools be used (or not used), we can discuss that as part of scoping.

Q6. How can I verify that your processes meet our firm's expectations?

We're used to vendor due diligence. We can:

- Provide high-level descriptions of our processes and environments.
- Complete your firm's security/compliance questionnaires.
- Participate in calls with your risk or IT teams.

For many firms, GPS becomes a cleared provider they can use repeatedly once diligence is complete.